



Actual ROPS response written for client – September, 2018

Environmental Policy and Management

XXX XXX recognizes the importance of protecting the environment. We comply with all EPA requirements, and strive to ensure that XXX's environmental policy is rigorously implemented.

- **Staff Training:** This is the very basis of XXX's commitment to the environment and includes extensive training of all staff. New employee induction is followed with more job-specific training in conjunction with safe work method statements.

On-the-job training provides real-world examples, ensuring that everyone has a clear understanding of their responsibilities to the environment; a thorough understanding of our risk assessment and emergency response policies, and comprehensive training in use of all environmental equipment. All staff are held responsible for ensuring the implementation of XXX's Environmental Policy.

- **Environmental Recovery Unit:** XXX has Environmental Recovery Units attached to storage tanks for waste run-off, which is then disposed of at a Council's waste station. Alternately the wastewater can be run through the recovery unit's extensive filtration system.

- **Environmental socks:** These socks have a dual purpose as they can assist in directing water run-off and also can be used to filter wastewater, protecting stormwater drains. All vehicles are equipped with numerous environmental socks.

- **No chemicals:** XXX does not use any chemicals (e.g. detergents or bleaches) through their pressure-cleaning equipment. Water is converted to steam, which is then used to create a thorough and hygienic clean.

- **Emergency Spill kits:** All XXX vehicles carry emergency spill kits

- **Material Safety Data Sheets (MSDS):** MSDSs are always in the transporting vehicle when XXX is required to use a product that could be hazardous to the environment.

- **Risk Assessment:** All XXX staff are trained in risk identification and assessment, and will apply appropriate preventative measures (socks, recovery units or street sweepers) in a timely fashion.

- **Compliance:** XXX complies with EPA regulations and understands CRC's commitment to the environment.

- **Records:** All XXX vehicles carry risk assessment forms, emergency services details, and EPA and CRC contact details, to be used in the event of an environmental emergency. All environmental incidents are recorded by XXX staff on an Incident Report.